

Terms and Conditions

Flex Discotheques

Flex Discotheques is the trading name of Keith Ramsay

A non-refundable deposit of £70 must be paid to secure a booking.

Online bookings made at www.flexdisco.co.uk are subject to a 28 day 'cooling off' period during which the booking can be cancelled with no penalty to the customer.

Performance timings are as per the accepted quote. Subsequent changes to performance timings must be agreed to by Flex Discotheques and may result in additional charges. Any additional charges must be paid prior to the event.

A booking is not considered confirmed until the booking form and the required deposit have been received.

Any cancellation will result in the loss of the booking fee.

Cancellations within 7 days of the event will require payment in full, within 7 days.

All outstanding fees are payable by bank transfer (BACS) by close of business on the day prior to the date of the event.

In the extremely unlikely event of the Flex Discotheques having to cancel, any fees paid to us by the client shall be refunded in full. (This will be the full extent of the Flex Discotheques 's liability)

In the unlikely event that our equipment should totally fail (excluding circumstances beyond our control i.e. a power cut) a pro rata refund will be given for the time remaining.

We require clear access to the function room at least 60 minutes prior to the start time and 60 minutes to pack up and vacate the venue. It is the client's responsibility to communicate these timings with the venue's management.

It is the client's responsibility to ensure the venue is equipped with at least 1 working standard double socket.

We reserve the right to cancel our services should we discover that the Venue is unsuitable or dangerous. In these circumstances, no refund will be made.

Equipment supplied by Flex Discotheques are for our sole use. Use of equipment by third parties can only be by prior agreement at the time of booking.

It is the client's responsibility to ensure the good conduct of their guests. If at any time, before or during the event, we deem our persons or property to be under threat, we reserve the right to terminate our services without further notice. In these circumstances, no refund will be made.

The client is responsible for any malicious damage or theft of equipment caused by guests.

The client will be responsible for pursuing the matter with the individuals involved.

The person named as the client on the booking form is responsible for all payments due to Flex Discotheques.

The clients will provide sufficient adult supervision of any children attending the event. The supervising adults will ensure that the children do not interfere with the disco equipment or prevent the DJ from performing his duties of playing music.

External Companies or individuals engaged by the client via Flex Discotheques are not the responsibility of Flex Discotheques. Any contracts of engagement to provide goods or services to clients are entirely a private matter.

We will make every effort to make sure we are fully aware of the client's expectations and plans for the function by discussing these prior to the date of the event. We reserve the right to decline requests which we deem to be unreasonable or at too short notice without prejudice to ourselves.

We undertake never to pass on client's personal information or data obtained during the booking process to any 3rd party without their expressed permission. We undertake to only contact client's in matters pertaining to their booking.

Flex Discotheques 2019