



Terms and Conditions Flex Mobile Discotheques

- A non-refundable deposit of £50 must be paid to secure a booking.
- Online bookings made at www.flexdisco.co.uk are subject to a 28 day 'cooling off' period during which the booking can be cancelled with no penalty to the customer.
- A booking is not considered final until booking form and deposit have been received.
- Any cancellation will result in the loss of the booking fee.
- Cancellations within 7 days of the event will require payment in full, within 7 days.
- All outstanding fees are payable on the day of the function prior to commencement.
- In the extremely unlikely event of the disco having to cancel, any fees paid to us by the client shall be refunded in full. (This will be the full extent of the disco's liability)
- In the unlikely event that our equipment should totally fail (excluding circumstances beyond our control i.e. a power cut) a pro rata refund will be given for the time remaining.
- We require access to the function room at least 60 minutes prior to the start time and 60 minutes to pack up and vacate the venue.
- It is the client's responsibility to ensure the venue is equipped with at least 1 working standard double socket.
- We reserve the right to cancel our services should we discover that the Venue is unsuitable or dangerous. In these circumstances, no refund will be made.
- It is the client's responsibility to ensure the good conduct of their guests. If at any time, before or during the event, we deem our persons or property to be under threat, we reserve the right to terminate our services without further notice. In these circumstances, no refund will be made.
- The client is responsible for any malicious damage or theft of equipment caused by guests. The client will be responsible for pursuing the matter with the individuals involved. The person named as the client on the booking form is responsible for all payments due.
- The clients will provide sufficient adult supervision of any children attending the event. The supervising adults will ensure that the children do not interfere with the disco equipment or prevent the DJ from performing his duties of playing music and organising games (if required)
- External Companies or individuals engaged by the client via Flex Mobile Discotheques are not the responsibility of Flex Mobile Discotheques. Any contracts of engagement to provide goods or services to clients are entirely a private matter.
- We will make every effort to make sure we are fully aware of the client's expectations and plans for the function by discussing these prior to the date of the event.
- We reserve the right to decline requests which we deem to be unreasonable or at too short notice without prejudice to ourselves.
- We undertake never to pass on clients personal information obtained during the booking process to any 3rd party without their expressed permission.